Ben Dugan

📱 316.680.7282   ✉ benmdugan@gmail.com   in ben-dugan   🌐 bendugandesigns.com

Objective

As an accomplished **User Experience Designer** with a robust UI background, I am deeply committed to producing impactful user experiences. My passion lies in fashioning distinctive designs that engage users seamlessly from inception to completion. With a foundation in special education, I adeptly apply my skills, translating precision from designing individualized lessons to developing logical and enjoyable experiences with meticulous attention to detail.

Experience

UX/UI Designer / Central Bank / 2021 - Present
As a Full-time UX Designer, I have successfully managed and enhanced the user experience for six websites within the banking industry. From conducting thorough competitive research and developing detailed wireframes, to engaging in insightful user interviews, these were only some of my responsibilities. Also, I presented findings to stakeholders with project objectives and user needs, fostering a collaborative approach to the design process. A project I'm particularly proud of was revamping our merchant services on sites through industry research, user tests, interviews, and an internal design sprint. I presented two designs to the department, with the final approved design now live, significantly improving the final product.

Web Designer / Hebe Aesthetics Med Spa / 2020
As the sole designer, I researched, designed, wireframed, and built an entire domain for a startup company. I collaborated with stakeholders and users throughout the process, conducting multiple site trials before settling on a design, which I then implemented using a website builder.

Certificate in User Experience Design / CareerFoundry / 2020
Designed two full applications: RE:Pair, an expert pairing app, created through extensive research, user interviews, and iterative development under the supervision of two UX professionals. Also developed Stick With It, a daily workout app, aiming for an engaging and inviting user experience. Designs are available on my webpage.

Special Education Teacher / USD 500 and 512 / 2013 - 2021
Oversaw classroom experiences, lessons, displayed models, and provided suggestions for enhanced accuracy. Analyzed learning and problem-solving approaches, generating multiple solutions.

Education

UX Program Certificate / CareerFoundry / 2019 - 2020
UX Immersion, UI for UX Designers, UX Fundamentals certificates

Master's Degree / Baker University / 2013 - 2015
Adaptive Special Education

Bachelor's Degree / Kansas State University / 2007 - 2012
Secondary Education: Social Studies Grade 7-12 Certification

Skills

User Research
Product Design
User Centered design
Wireframing/Prototyping
User Interface
Information Architecture
User Interviews
Mobile & Desktop Design
Figma
Adobe Creative Suite
Sketch
Userlytics
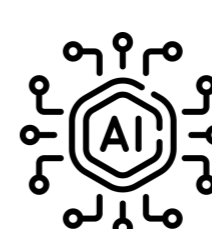Lyssna: User Research
InVision
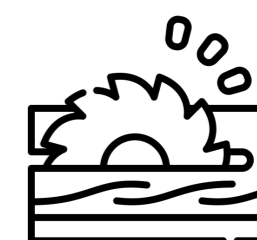HTML/CSS

Interests

Space Tech   **Video Production**

Drawing   **Exercise**

AI Tech   **Woodworking**